

# Evluent VM Standard troubleshoot

## **Pointer difficult to control or requires too much arm movement**

On VerticalMouse 3 rev 2, press the button on the bottom of the mouse until the light is blue.

## **Pointer moving by itself**

A reflective surface may cause pointer drift. Put the VerticalMouse on a non reflective mouse pad, such as a fabric pad.

## **Pointer jumping to screen edge**

The mouse is probably on a reflective surface. Put it on a completely non-reflective surface, such as a cotton mouse pad.

## **Pointer sluggish or moving randomly in response to mouse movement**

The mouse is probably on a reflective surface. Put it on a completely non-reflective surface, such as a cotton mouse pad. If the mouse tracks properly on white printer paper, it is working properly. The mouse surface must be completely flat for proper tracking.

## **Acceleration/precision/pointer speed/pointer control**

Go to Control Panel, Mouse, Pointer Options, and check the box for Enhance Pointer Precision (Windows).